

---

# VENETIAN GLASS WARRANTY

## *terms and conditions April 2020*

---

This warranty includes wholly owned entities including:

Austral Bricks (Qld) Pty Ltd ABN 62 125 934 858  
Austral Bricks (Tasmania) Pty Ltd ABN 14 009 501 053  
Austral Bricks (Vic) Pty Ltd ABN 64 125 934 867  
Austral Bricks (WA) Pty Ltd ABN 34 079 711 603  
J. Hallett & Son Pty Ltd (SA) ABN 40 007 870 779  
The Austral Brick Co Pty Ltd (NSW) ABN 52 000 005 550

The Company warrants (express warranty) that its Venetian Glass Bricks are:

- (a) tested to Australian Standards;
- (b) fit for all of the purposes for which goods of this kind are commonly supplied (“intended purpose”); and
- (c) compliant with the relevant Building Code for a period of 50 years from date of original purchase and durable for the life time of the bricks.

If this warranty is breached the Company will, at the Company’s cost, resupply to you the bricks which do not meet the warranty.

This warranty extends only to:

- defects occurring in materials and/or workmanship where the Bricks are used for their intended purpose; and
- Bricks where the grade selected is appropriate for the intended purpose; and
- Bricks laid in compliance with all relevant Building Codes, Regulations and Australian Standards.

This warranty is not applicable outside Australia. Claims under this warranty must be submitted in writing to:

Brickworks Building Products Pty Limited  
738 to 780 Wallgrove Road Horsley Park NSW 2175

To discuss your warranty or for technical support please call 132742 or visit [australbricks.com.au](http://australbricks.com.au)

To validate a warranty claim the claimant must notify the Company of the issues with the product and allow the Company reasonable access to the property to (at the Company’s cost) inspect and test the product being claimed under this warranty to assess the nature of the issues with the product.

Reasonable evidence of the date of your original purchase must be provided to qualify for these warranties. The original sales receipt is your best proof of purchase.

These warranties do not cover:

- to the extent permissible by law (and subject to any liability under the Australian Consumer Law which cannot be excluded), consequential damage (whether structural or otherwise) or failure due to accidental damage, impact, misuse or negligence of any third party;
- inappropriate choice of product;
- slight variations in product colour and finish – variations are inherent in hand made Glass Bricks;
- Bricks that are damaged by cleaning;
- installation or use of Bricks other than in accordance with relevant Building Codes, Regulations and Australian Standards;
- Bricks that are re-used;
- damage arising out of any ‘force majeure’ event including but not limited to earthquake, flood, act of God or war; or
- damage arising out of extreme conditions including ingress of higher than normal levels of salts, sandstorms, repeated sub-zero temperatures, severe marine environments.

All costs of disposal, re-installation, cartage, freight, kilometre expenses and insurance associated with these warranties are to be paid by the claimant and will not be reimbursed by the Company.

To the extent permitted by law, all other warranties whether implied or otherwise, are excluded and the Company is not liable in contract, tort (including, without limitation, negligence or breach of statutory duty) or otherwise to compensate you for:

- any increased costs or expenses;
- any loss of profit, revenue, business, contracts or anticipated savings;
- any loss or expense resulting from a claim by a third party; or
- any special, indirect or consequential loss or damage of any nature whatsoever caused by the Company’s failure in complying with its obligations.

# VENETIAN GLASS WARRANTY

*terms and conditions April 2020*

---

**Australian Consumer Law – Goods of a type not ordinarily acquired for personal, domestic or household use or consumption**

The following statement applies if the supply of the bricks to you is a supply to a consumer as defined in the Australian Consumer Law of goods of a type not ordinarily acquired for personal, domestic or household use or consumption. In this statement, ‘Our’ means ‘the Company’, and ‘goods’ means ‘bricks’.

To the extent permitted by law, if the express warranty has been breached and the goods are of a type ordinarily acquired for personal, domestic or household use or consumption then the Company’s liability under the express warranty is limited to the Company at its option doing one of the following:

- resupplying to you bricks or the supply of equivalent products; or
- paying the cost to you of acquiring equivalent products.

**Australian Consumer Law – Goods of a type ordinarily acquired for personal, domestic or household use or consumption**

The following statement applies if the supply of the bricks to you is a supply to a consumer sale as defined in the Australian Consumer Law and the goods are goods of a kind ordinarily acquired for personal, domestic or household use or consumption. In this statement, ‘Our’ means ‘the Company’, and ‘goods’ means ‘bricks’:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits given to you by our express warranty are in addition to other rights and remedies under a law provided that your other rights at law operate only to the extent to which they have not been validly excluded by our express warranty.

A brand of

**BRICKWORKS**  
— BUILDING PRODUCTS —

**Brickworks Building Products Pty Ltd**

738 - 780 Wallgrove Road, Horsley Park NSW 2175

PO Box 6550, Wetherill Park NSW 1851

Tel +61 2 9830 7800 Fax +61 2 9830 7797

info@brickworks.com.au www.brickworks.com.au