

QUALITY POLICY STATEMENT

1 July 2016

Brickworks is committed to providing our customers with quality products and services.

It is Brickworks objective to meet our customers' quality expectations through good management, efficient production procedures and superior quality control techniques.

To achieve this objective Brickworks will:

- ◆ Establish and maintain an effective quality management system that complies with the ISO:9001-2015 Quality management systems standard;
- ◆ Hold management responsible for actively leading, reviewing and supporting the system and to be accountable for the quality outcomes in their area of responsibility;
- ◆ Establish defined and measureable quality objectives for product compliance, customer satisfaction and cost performance in order to ensure consistent performance across all quality requirements;
- ◆ Foster a work environment that encourages the continual improvement of the processes used to deliver Brickworks products and services to the customer;
- ◆ Ensure employees understand their quality system responsibilities supported by focused training and supervision;
- ◆ Hold suppliers accountable for providing products and services that meet agreed specifications;
- ◆ Carry out scheduled reviews of the quality system objectives and identify opportunities that will lead to greater levels of customer satisfaction;
- ◆ Comply with relevant statutory and regulatory requirements;
- ◆ Maintain a scheduled auditing program on each manufacturing site and achieve ISO:9001 certification provided by an accredited external quality auditing firm.

Each employee of Brickworks has a responsibility to ensure that they meet the requirements described in this policy.



Lindsay Partridge AM
Managing Director

